

Feith Document Database (FDD) ERM/COLD eliminates printed reports and Computer Output to Microfilm (COM) by automatically indexing and storing computer-generated reports directly onto magnetic or optical disk. ERM/COLD is an efficient and cost-effective digital replacement for COM and paper distribution. Compared with COM, COLD (Computer Output to Laser Disk) offers faster retrieval, more sophisticated searching, and multiple user access.

ERM/COLD is available as a standalone or add-on to the standard FDD product.

The ERM/COLD Facts:

- FDD ERM/COLD
- FDD Object COLD
- FDD COLDMiner
- Report Distribution System (RDS)
- E-mail COLD
- Electronic Bill Presentment/Payment
- COLD Configurator.

FDD COLD or Enterprise Report Management:

- Captures ASCII text files (reports, statements, invoices, etc.), directly from your host computer
- Access ERM/COLD via the Web
- Data is compressed by as much as 95%. Store 5 million pages per GB
- Documents are stored and automatically indexed into the same File Cabinets as scanned images. As a result, compound documents can contain ERM/COLD and scanned images in Feith Document Database
- Security is offered at the File Cabinet and document level

- Data may be overlaid on forms for print, fax, or electronic display. FDD automatically combines ERM/COLD data with the graphic image of a form to create a PDF file that's easily viewed via the Web
- FDD maintains ERM/COLD data in an ASCII format for exporting to spreadsheets and data mining tools
- Clipped areas of pages and documents can be exported
- The Feith Text REtrieval Engine (TREE) enables quick and easy retrieval of ERM/COLD documents using Boolean Logic, Soundex, Thesaurus, and Proximity searches
- Annotations can be added to any ERM/COLD image in exactly the same way as scanned images
- Automatically deliver reports directly to pre-defined users based on report type
- Utilize positional data or regular expression strings for automatic indexing.



FDD OBJECT COLD:

This is an add-on to the standard COLD module. It allows for the input of any object with associated indexing information. Object COLD is required when converting images from another vendor's system to Feith Document Database.

- Imports all document formats, such as objects (TIFF, JPEG, PDFs, etc.), PC data files (Word, Excel, PowerPoint, etc.), and index information from host system



Discover the Power & Simplicity of Feith Document Database.

- Data is stored directly on magnetic/optical disk and is automatically indexed
- Ideal for customers who outsource document scanning and back file conversion
- Allows integration of High Speed Scanning Subsystems (Kodak, TDC) and color scanners.

FDD COLDMiner:

This module exports COLD files to Monarch™. It's a data analysis tool that allows you to analyze the raw data existing in COLD reports.

- Allows you to view, query, filter, sort, print, analyze, and export data to spreadsheets, databases and other desktop applications
- Allows you to create summaries, tables, charts or graphs in a variety of formats
- Lets you create custom reports to reveal patterns and relationships that may not be visible in the original report
- Handles large reports
- Can eliminate duplicate pages.

Report Distribution Systems (RDS):

Computer-generated output viewing is configured to automatically distribute reports to users.

- Eliminates the manual distribution of paper documents within and between departments. Controls labor costs
- Eliminates wasted office and storage space taken up by file cabinets
- Uses simple database triggers and alerts to automatically distribute reports
- Provides managers with faster access to more accurate and specific information. Viewing documents with customized data enables the user to see and select required information
- User friendly and requires no training. Document retrieval and viewing of network/server-resident data can be achieved with just a click of an icon.

E-MAIL COLD:

- Allows all E-mail to be stored to optical disk and auto indexed for Sender, Recipient, Date, and Subject information
- E-mail can be downloaded directly from host systems as well as from the Internet via FDD COLD and auto indexed into FDD
- Allows immediate on-screen access to incoming E-mail messages. Both incoming E-mail and fax information reside

- within the same File Cabinet and can be retrieved for simultaneous viewing
- Integrates with popular E-mail – Lotus cc:Mail, Microsoft Mail, UNIX Mail, etc.

Electronic Bill Presentment/Payment:

E-billing is a complete, round-trip electronic solution to the billing and payment cycle. The bill becomes an electronic image that's distributed by E-mail or placed on the Web.

- Electronic bill appears inside of Corporate Web Frame
- The ability to E-mail a hot link to show an invoice or statement
- The ability to E-mail a hot link to show a list of all statements.

COLD Configurator:

The COLD Configurator is quick, easy, and it just happens! For basic ERM/COLD configurations, you can highlight the information in your ERM/COLD reports with your mouse. This makes a configuration file. Then, when you run ERM/COLD, it automatically populates the index fields in the Feith Document Database.

ERM/COLD BENEFITS:

- Report capture and analysis
- Auto COLD Configurator
- Direct import of E-mail
- Tunable compression
- Text search
- DJDE Support: gives form overlays and page breaks
- Index information can carry to the next page
- Economical storage of both current and archival mainframe documents
- Enterprise-wide access to information and communication between departments
- Customer service through easy retrieval of documents onto screen. Retrieval time is measured in seconds
- Reduces microfilm/fiche and paper costs
- Eliminates filing time
- Cut and paste into reports.

Feith Document Database is a complete Workflow Management, Content Management (Document Imaging, Document Management, Records Management, ERM/COLD), and E-mail and Mail Management solution.